

# CHARGEit Dock USER MANUAL



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THANK YOU!

Thank you for purchasing the CHARGEit Dock from SACKit. Please read the entire instruction manual before using the product and save it for future reference. We reserve the right to change or update information and to correct errors, inaccuracies, or omissions in text, images, and technical data. If you have any questions regarding technical problems please contact our customer services. We hope you will enjoy your new CHARGEit Dock.

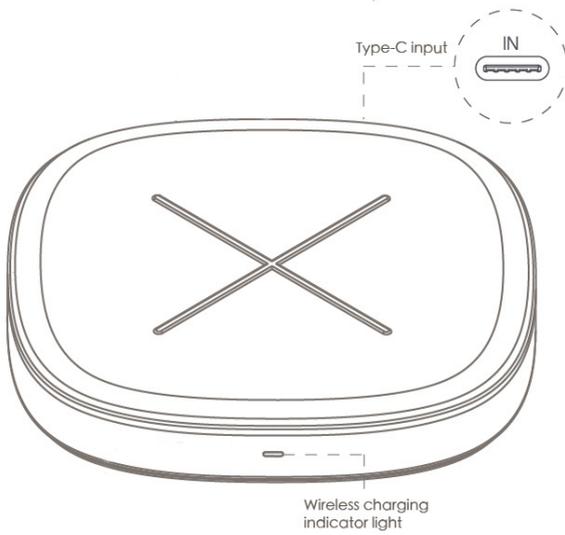
*Let SACKit power your life!*

## BOX CONTENT

- 1 x CHARGEit Dock
- 1 x Quick start guide
- 1 x USB-C charging cable

## QUICK START GUIDE

1. Plug in CHARGEit Dock to power supply
2. You can use wireless charging by placing your unit on the X if the unit supports wireless charging
3. You can use cabled charging by plugging in the cable from your unit to the CHARGEit Dock USB-port
4. Above mentioned point 2 and 3 can be combined when CHARGEit Dock is plugged into a power supply
5. Do not charge your device wirelessly with a steel plate or magnetic back, this may damage your devices



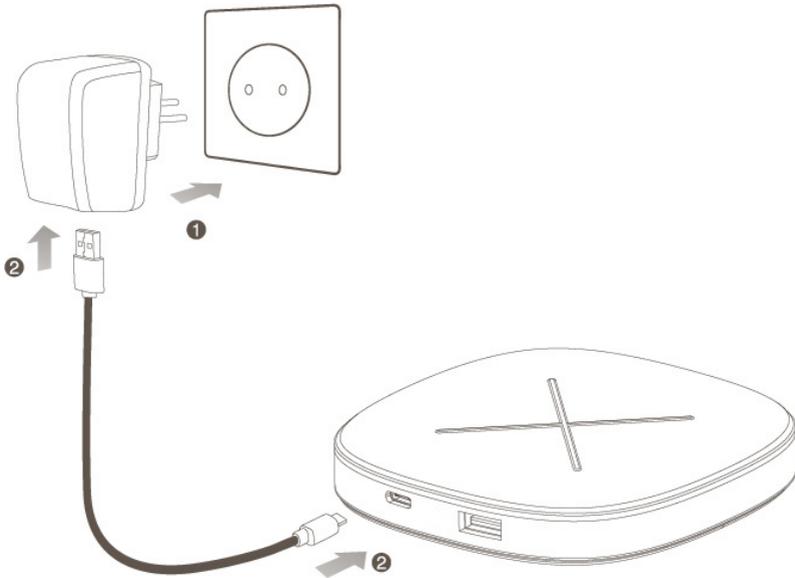
# USER MANUAL

## Functions:

- **USB output:** Here you can connect devices to be charged via cable
- **USB type-C input:** Here you need to connect the included charging cable to use CHARGEit Dock
- **Wireless Charging LED indicator:** The blue LED light will switch on for 30 sec when wireless charging is active

## FIRST USE

1. Connect an adaptor to a power outlet. See page 6 for a guide to choosing the correct adaptor
2. Connect the included cable (USB side) to the adaptor
3. Plug the USB-C side of the charging cable in to CHARGEit Dock



## CHOOSE CORRECT ADAPTOR FOR CHARGEit Dock

Choosing the correct adaptor is very important for your safety and the function of CHARGEit Dock. There are different options for adaptors as described below:

1. QC1.0 output 5V/2A (for example the standard Apple adaptor)
2. QC2.0 output 5V/2A, 9V/1.67A
3. QC3.0 output 5V/3A, 9V/2A, 12V/1.5A

SACKit recommends that you choose a QC2.0 or QC3.0 adaptor to achieve the best stability and function of CHARGEit Dock. Using the QC1.0 adaptor might result in an overheated CHARGEit Dock or phone or might malfunction the product. SACKit will not be responsible for any issues or safety hazards arising from the use of a QC1.0 adaptor. QC2.0 and QC3.0 adaptors can be purchased on various websites.

# TROUBLESHOOTING

If you have trouble using your CHARGEit Dock we ask you to try the following solutions. If these solutions does not fix your problem please contact our customer service at [info@sackit.dk](mailto:info@sackit.dk).

## ***CHARGEit Dock charges slowly***

- Check that all cables are connected correctly
- Make sure you have chosen either a QC2.0 or QC3.0 adaptor

## ***The blue LED indicator is blinking and the phone is not charging***

- Make sure your phone is placed correctly on the X in the middle of CHARGEit Dock
- Power ON/OFF your phone and retry
- Make sure your phone supports wireless charging

## ***I feel CHARGEit Dock is charging my device too slowly***

- CHARGEit Dock only supports Fast Charging if your device supports the feature. Also you need to use a QC2.0 or QC3.0 adaptor. See page 6

## ***My device or CHARGEit Dock is very varm***

- You need to ensure you have chosen the correct adaptor for CHARGEit Dock. See page 6 for a guide
- The power bank must not be covered as this might result in overheating

## CLEANING OF THE PRODUCT

1. Kindly switch off CHARGEit Dock before you clean it (remove from power supply)
2. Do not use any chemicals to clean the product. If you need to clean the power bank please use a soft cloth with a mild cleaner
3. During cleaning please be aware to avoid water in the USB ports. Large amounts of water and fluids may damage CHARGEit
4. Do not clean the fabric on CHARGEit Dock

## TECHNICAL SPECIFICATIONS

- Model: CHARGEit Dock wireless charger
- Material: ABS + PC, Aluminium
- Input: 5V/2A 9V/1.67A
- Qi output: 5W, 7.5W, 10W
- Distance for Qi wireless pad: <8mm
- Conversion: >72%
- Frequency: 110-205KHz
- Size: 105\*105\*13mm
- Weight: 100g

## IMPORTANT SAFETY INFORMATION

Please read the following information and operate the charger and accessories accordingly to ensure correct and safe use of the product. We are not responsible for damage caused by failure to comply with the instructions or irresponsible use of the product.

### Warning

To prevent any fires or electrical hazards please act according to the following guidelines:

- Do not disassemble or replace any parts of this device. Please contact professional maintenance or qualified service center if there is any damage to the device.
- Do not expose this device to rain, water or wet places. Do not place liquid containers on the product side.
- Do not place in or close to any liquid
- If any liquids flows inside the product, please shut down the product and contact customer service center
- Do not place this device in or close to sources of excessive heat or fire. (Such as: candles, fireplaces or direct sunlight)
- Please shut down in lightning weather
- Keep this device away from any dust and vibration.
- Do not use excessive force when using the product.
- If the product is below 5°C when you receive it, please open the product packaging and wait for it to reach room temperature.
- To prevent overheating of the product is it necessary to keep a cleared area of 10 cm around the product
- Be sure to place this device on stable, flat and level surfaces only.
- Do not charge your device wirelessly with a steel plate or magnetic back, this may damage your devices
- To prevent overheating, please do not install the charger in enclosed spaces. Be sure to set aside at least 10 cm around the product for ventilation

## **DISPOSAL OF THE PRODUCT**

CHARGEit Dock is made from recyclable and high quality materials.

Do not dispose of together with living garbage. Please understand the local classification about collecting electronical, electrical products that contains batteries. Correct disposal of the product will help to prevent negative impact to the environment.

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